

TERMS AND CONDITIONS OF SALE

U.S. Standard Terms and Conditions

General: The following terms and conditions govern the purchasing and use of CareHealth America Corp. (CHA) products.

Products: means items manufactured and/or sold by CHA, including any items CHA will add to its product line from time to time and excluding such items as CHA shall discontinue.

Territory: is defined as US (United States) only. The customer is restricted from selling products in any other territory without prior written approval from CHA.

Orders: Orders will only be accepted from a firm written purchase order. The purchase order must include: the item number, item description and specifications (if applicable), quantity, price, billing and delivery address, delivery conditions (if applicable) and desired delivery date.

Purchase orders and order requests must be sent directly to orders@drugcheck.com, or faxed to 1-888-466-8433 or 507-526-2252 in order for request to be processed. No verbal orders are accepted and order requests made directly to employees may delay order processing. A template order form is available at: www.drugcheck.com. CHA will send a written "Order Confirmation" that confirms the Order and provides estimated shipping date.

Edits or Cancellation of Orders: Once an order has been released to the Shipping Department, no changes, Edits, or cancellations will be received.

Delivery: All expected ship dates are given in good faith as being accurate at the time of acceptance, but are not guaranteed. In no event shall CHA, under any circumstance be liable for money damages for any delay in delivery of Product, including any incidental consequential, or special damages, including lost profits.

Pricing: All prices are in US dollars and are subject to change. Prices do not include freight, any taxes or other fees.

Payment: Payment for Products shall be made promptly when due, as set by CHA and agreed upon with the Customer. If any amount is not paid within terms, a late fee of one and a half percent (1.5%) per month shall be applied. CHA reserves the right to impose credit limits on the Customer's orders or change Customer's Terms, in CHA's sole and absolute discretion based on the Customer's payment history and credit status.



CareHealth America Corp. (formerly Express Diagnostics Inc.)

A W.H.P.M. Inc. Company

1550 Industrial Drive, Blue Earth, MN 56013

Ph 1-507-526-3951 | Toll 888-466-8433 | Fax 1-507-526-2252

www.whpm.com | www.hemosure.com | www.drugcheck.com

Resale of Products: The Customer may not resell Products without having a Distribution Contract in place with CHA.

Product Storage: The Customer is responsible for ensuring that proper temperature levels are maintained while being stored at Customer's facility.

Minimum Order Quantities: Non-stock items or new item number requests require a minimum order of 200 units for DrugCheck brand products. New custom configurations require a binding purchase order of at least 200 units.

Advertising: CHA must pre-approve any promotion of the Products in advertising, promotional material or material posted on the Internet, which Customer plans to utilize.

Return Goods Authorization (RGA): The Customer may request to return product to CHA. The Customer will need to identify the reason for desired return and notify the Customer Service Department via orders@drugcheck.com regarding item, reason, lot# (if applicable), and expiration date(if applicable).

- Returns must be approved prior to sending product back to CHA. Based on reason for return, a 15% restock fee may be applicable.
- No refunds for returned product when returned; only credit will be issued once approved product returned is received and inspected in acceptable condition.
- If Suspected Defective Product, please do not dispose of suspect product in the event CHA may request product to be sent back for further testing.
- No partial boxes will be accepted.
- Returned product must have 12 months or higher expiration date if returned.
- If approved return, Customer Service will issue an RGA form and call tag, if applicable, to be sent with the product prior to sending back CHA.



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